



**DISTRICT COUNCIL
OF CLEVE**

Animal Management Plan

01/07/2015 – 30/06/2020

Date Adopted: 10 March 2015

EXECUTIVE SUMMARY

The District Council of Cleve is located on Eastern Eyre Peninsula and had a population of 1733 in 2014/15. The Council area encompasses the townships of Cleve, Arno Bay, Darke Peak, Rudall and Mangalo. During 2014/15 the Council registered 419 dogs, during this period there was 5 complaints received concerning barking dogs, 8 dogs were collected and returned to owners before being impounded, 5 dogs were impounded ,there was 2 reports of dogs harassing humans and 3 reports of dogs attacking animals.

This Animal Management Plan has been prepared by the District Council of Cleve (the Council) to enable a planned approach to undertaking its responsibilities under the Dog and Cat Management Act 1995. It will guide domestic animal management by the Council over the next 5 years.

The Plan identifies strategies and actions to implement the mission, aims and objectives for domestic animal management, and relates these back to the wider policy context. It has been prepared by Council's works manager in consultation with the community, and endorsed by the Council.

This Plan contains a range of actions to be undertaken by the Council. These actions will enable Council to maintain a balance between competing interests and to ensure that animal management in the district addresses legislative requirements.

The Plan's Mission is to promote and facilitate responsible ownership of dogs and cats to meet the needs of pets and their owners while respecting the rights of other members of the community and protecting the environment.

The Plan aims to:

- Promote responsible dog and cat ownership;
- Ensure public safety and enhance the amenity and environment;
- Ensure that the expenditure of registration fees addresses domestic animal issues.

The Dog and Cat Management Act was enacted in 1995 and brought in a new legal framework to South Australia covering both dogs and cats. The objectives of the Act are to:

- Encourage responsible dog and cat ownership
- Reduce public and environmental nuisance caused by dogs and cats, and
- To promote the effective management of dogs and cats (including through the encouragement of de-sexing of dogs and cats)

To achieve the objectives of the Act there is growing recognition that enforcement of laws will not, on its own, result in lasting, voluntary changes in behaviour. It needs to be supplemented by non-regulatory approaches such as public education and improved signage. In this new environment, it is

essential that Council take a strategic approach to managing domestic pets.

This strategy will provide Council with a sound basis and direction from which it can plan, co-ordinate and make future decisions to meet the needs of the community over the next 5 years.

THE LAW AND GUIDELINES

The responsibilities for dog and cat management in South Australia are prescribed in the Dog and Cat Management Act 1995. Under the Act Councils are required to administer and enforce the provisions relating to dogs within its area.

Prescribed responsibilities include the appointment of a Registrar, maintenance of a Dog Register, the appointment of a dog management officer and to make arrangements for dogs seized, as well as its other obligations under the Act. A Council is also able to make By-Laws relating to the management of dogs and cats within its area.

The Act also provides for the appointment of the Dog and Cat Management Board, which has responsibilities to plan, promote, and advise on effective management of dogs and cats in the State, to monitor Councils management of their responsibilities, to issue Guidelines for Councils, and to advise and assist Councils to undertake their responsibilities.

The Board also has a role to provide advice to the Minister to keep the Act under review, to undertake research into companion animal management and to provide education programs for dog management officers, and to provide community awareness information. The Act also provides that a Council may appoint a cat management officer for its area of responsibility.

While these provisions provide the legal framework for the Councils responsibilities and the penalties that can be imposed on dog owners for non compliance, this Plan seeks to implement a balanced approach that caters to the needs of both pet owners and the wider community

MISSION STATEMENT

"To create an environment which encourages responsible pet ownership, where people and pets integrate safely and harmoniously within the community of the District Council of Cleve."

AIMS

- Provide effective management of dogs and cats within the community.
- Encourage responsible dog and cat ownership.
- Ensure public safety and amenity in relation to dogs and cats.
- Provide for the welfare and safety of impounded dogs and cats.

- Ensure the expenditure of registration fees is directed to domestic animal management issues.

OBJECTIVES

1. Provide effective management of dogs and cats within the community.

- 1.1 Ensure that Officers of Council effectively administer the provisions of the Dog and Cat Management Act 1995.
- 1.2 Encourage education of dog and cat owners.
- 1.3 Maximise dog registration.
- 1.4 Minimise the number of dogs wandering at large.
- 1.5 Enforce identification of dogs and encourage the identification of cats.
- 1.6 Encourage the community to report all dog attacks and harassments to Council.
- 1.7 Provide suitable on-leash activity areas.
- 1.8 Maximise the public's understanding of the roles of the Dog Management Officer and Council in the community.
- 1.9 Maintain data collection to better understand dog and cat management issues.

2. Encourage responsible dog and cat ownership.

- 2.1 Provide education material to residents, schoolchildren and visitors to the Council area.
- 2.2 Enforce the provisions of the Dog and Cat Management Act.

3. Ensure public safety and amenity in relation to the activities of dogs and cats.

- 3.1 Prevent, as far as possible, the following detrimental impacts of dogs and cats;
 - Barking dogs
 - Wandering dogs
 - Dog attacks/harassment
 - Dog faeces in public places
 - Nuisance caused by cats

4. Provide for the welfare and safety of impounded dogs and cats.

- 4.1 Ensure that impounded dogs are returned to owners as soon as practical.
- 4.2 Ensure that all impounded dogs and cats have clean safe facilities while impounded.

5. Ensure the expenditure of registration fees is directed to domestic animal management issues.

- 5.1 Conduct annual reviews of income and expenditure to ensure that Council is using best practice with available funds.

STRATEGIES

Strategy 1

Provide effective management of dogs and cats within the community.

1.1 Ensure that officers of Council effectively administer the provisions of the Dog and Cat Management Act 1995.

The strategies to ensure that officers of Council operate within the provisions of the Dog and Cat Management Act are:

- To ensure that relevant staff have the necessary experience, knowledge and skills to perform the required functions;
- Provide for ongoing training and development of skills; and
- Provide appropriate policy and procedural guidance.

Recommendations

1.1.1 That Council's CEO continues to review staff training and development needs as an integral part of annual performance reviews.

1.1.2 That Council's CEO continues to include animal management training and development needs in his annual training plan.

1.1.3 That Council review its current policy and procedures if and when it is found necessary.

1.2 Encourage Education of dog and cat owners.

Generally speaking most dog and cat owners want to do the right thing. Registration of dogs and general compliance with the Act is relatively high throughout the community. Council must do everything in its power to ensure that residents and visitors understand their obligations to act responsibly with their pets.

Recommendations

1.2.1 That Council continues to provide information and educational literature through the community monthly newsletter, council offices, school and library and with mail outs of registration renewal reminders.

1.2.2 That Council encourages dog obedience training.

1.2.3 That as a guide, a limit of the number of dogs residing in townships be 2 per residence.

1.3 Maximise dog registration.

Legislation in SA requires all dogs of or over 3 months of age must be registered. Councils cannot expect to obtain an acceptable level of dog management without obtaining maximum registration. This can therefore be seen to be the most important issue at hand and is the

key factor controlling all other effective and successful dog management strategies. Dog registration ensures that:

- Owners are identified as well as their dogs.
- Maximum funding is available for Councils to carry out responsibilities under the Act.
- Responsible dog owners and the rest of the community do not have to financially support irresponsible and unthinking dog owners.

Recommendations

- 1.3.1 That Council conducts surveys as deemed necessary by the Chief Executive Officer on dogs not re-registered.
 - 1.3.2 That Council continues to provide registration renewal reminders via the mail and the community monthly newsletter.
- 1.4 Minimise number of dogs wandering at large.**

A dog wandering at large can be a threat to livestock and members of the public, particularly children and older people and Council is aware that serious attacks can arise in these circumstances. Council will therefore implement strategies to minimize its occurrence in the community.

Under the provisions of the Dog and Cat Management Act it is an offence to allow a dog to wander at large. A dog will be taken to be wandering at large if it is in a public place, or a private place without the consent of the occupier, and no person is exercising effective control by way of a physical restraint.

The strategies are in two parts; the first to encourage owners to have adequate fencing and control over their dog and the second is the actions of the Council to the dogs 'wandering at-large'.

Recommendations

- 1.4.1 That owners be made aware of their responsibilities to;
 - Adequately fence their property to control their dog,
 - Train their dog so as to not leave their premises,
 - Keep their dog under effective control when in a public place.
- 1.4.2 That a dog management officer conducts random patrols of public areas and detain dogs wandering at large.
- 1.4.3 That Council respond to calls from the general public of a dog wandering at large. The priority of the Council will be to return the dog to the owner except where the dog is found to be repeatedly wandering.
 - Unidentified dogs and repeat offenders will be impounded in accordance with the Act.

- Unclaimed dogs that are suitable as pets will be eligible for distribution to persons seeking a pet, (subject to Council approval). Dogs being re-homed under this program will be required to be registered.
 - Unclaimed dogs, which are unsuitable as pets, will be euthanized.
- 1.4.4 To encourage compliance, the principal dog management officer will give written warnings to first offences that are of a minor nature where no harm to a person or property has occurred. Penalties prescribed by the Act will be applied for re-offenders.

1.5 Enforce identification of dogs and encourage identification of cats.

Identification of dogs is imperative to provide sound animal management practices. Residents and visitors to the area must identify their dogs at all times. Generally speaking pet owners do not allow their pets to wander at large.

Accidental escape accounts for approximately 90% of dogs wandering at large. Often these dogs are not identified and therefore cannot be returned to the owner. The costs associated with impounding unidentified dogs and cats and the stress this places on the animals and their owners can be avoided.

Recommendations

- 1.5.1 That Council staff enforce identification of dogs. That Council educate the public regarding the correct identification of dogs and cats.
- 1.5.2 That Council staff encourage cat owners through education of the need to identify their cats so that in the event that it is trapped, it is not deemed to be a stray and consequently destroyed.
- 1.6 Encourage the community to report all dog attacks and harassments to Council.

Knowledge is the Council's best tool to reduce the number of dog attacks that occur in the community. Due to the number of visitors to the area it is difficult for Council to implement a strategy to reduce dog attacks and harassment.

The collection of data will enable Council to understand the situations that lead to such attacks and therefore the community must be encouraged to provide information regarding all attacks regardless of their severity.

Recommendations

- 1.6.1 That Council continues to promote the reporting of all dog attacks and harassment by dogs on humans and livestock throughout the community.
 - 1.6.2 That Council provides for the formal reporting, in person or via telephone, and follow up, of dog attacks and harassment by dogs, through use of its complaint forms.
- 1.7 Provide suitable on-leash activity areas.**

Providing suitable on and off leash activity areas is beneficial to the success of animal management. Dog owners need suitable areas to exercise their dogs safely.

Equally, other members of the community must have the ability to use the amenities without fear of harassment by uncontrolled dogs. In areas such as streets, roads, and places the public congregate such as shopping areas, dogs must be restrained effectively.

Dogs must be restrained effectively in all public places. 'Public place' means a place which the public has access (whether an admission fee is charged or not) and includes streets, roads, footpaths, shopping centre car parks, ovals and sporting arenas.

If parks assessed by Council for their suitability are available, dog owners should be able to exercise their dogs without restraint providing the owner exercises effective control. 'Park' means a park, garden, reserve or other similar public open space, or a foreshore area within the Council district.

Unfortunately within Council's area there are very few parks, none of any size, and none of which are suitable for owners to exercise their dogs without restraint. Sporting reserves are under the control of incorporated community bodies and hence not available for declaration as "off-leash" area, even if they were assessed as suitable for this purpose. These sporting reserves are however extensively used by dog owners to exercise their dogs, under restraint, and no complaints have been received regarding this practice.

Recommendations

- 1.7.1 That Council continues to allow on-leash exercise of dogs in its foreshore parks.
- 1.7.2 That no dogs be permitted on the Arno Bay Jetty
- 1.7.3 That all dogs on the Board walk and foreshore (including Turnbull Park and Centenary Park) in Arno Bay from the Southern end of the Caravan Park to the Northern end of the Boat Harbour, be required to be on a lead.

- 1.7.4 Dogs maybe exercised off leash 100 metres from the southern end of the caravan park south to the creek mouth and from the boat ramp north to Turnbull beach, on the beach and there onwards, but under voice control.
 - 1.7.5 It is a requirement that all dogs in public areas eg: road and footpaths, are required to be on a lead. In any other Council reserve not mentioned above, dogs may be exercised off-lead but under control (voice).
- 1.8 Maximise the publics understanding of the Dog Management Officer and the Councils role in the community.**

The role performed by Animal Management officers and council is not always fully understood by the general community. Ongoing communication and education can assist in this regard, to avoid possible misunderstanding of animal management initiatives.

Recommendation

- 1.8.1 That Council continue to regularly inform the public of their role and current animal management issues.
- 1.9 Maintain data collection to better understand dog and cat management issues.**

Council must have accurate information in order to fully understand animal management issues. All complaints, and follow up details, are therefore recorded via the complaint form. Actions initiated by staff are recorded on formal Incident Report sheets all of which are retained, together with correspondence and other records, in a dedicated file in Councils records management system.

Recommendation

- 1.9.1 That Council continues to maintain accurate data and conduct annual analysis of complaints/actions to identify, report on, and respond to, any trends regarding animal management issues.

Strategy 2

Encourage responsible dog and cat ownership.

- 2.1 Provide education material to residents and visitors to the Council area.**

There are three factors that contribute to successful pet ownership. They are:

- The Owner, who needs to be aware of responsibilities of pet ownership, ensure that the dog is registered, immunized, and desexed. The owner is also responsible to ensure that the dog is

trained, and to be aware of the dogs behaviour at all times, including when away from the home such as at work. The owner is also responsible to ensure that the dog has adequate food, water and shelter and that the dog is regularly exercised.

- The *Breed* determines the size, and often the temperament of the dog and its susceptibility to genetic defects. When selecting a pet it is important to seek appropriate advice on the soundness of animals being considered and their suitability to the home / yard that the dog will be kept in and the family that the dog will be joining, particularly if small children are involved.
- The *Home environment* is made up of the part of the home that the dog will have access to.

In most cases this will include an enclosed yard and possibly part of the house. Important factors are the adequacy of the fencing, whether the dog can see out of the yard through a gate, adequacy of shelter, food / water, whether there are children, closeness of neighbours and other dogs, and access to on leash and off leash exercise areas.

Successful pet ownership has both financial and time commitments and it is therefore important that people contemplating pet ownership endeavour to match their choice of pet for their particular home and family circumstances.

Recommendations

- 2.1.1 Provide advice that Online information regarding breeds and assistance in pet selection is available at Pet care Information and Advisory Service www.petnet.com.au or the Dog and Cat Management Board of SA www.dogandcatboard.com.au
 - 2.1.2 That people contemplating obtaining a dog or a cat be encouraged to become familiar with the responsibilities of dog or cat ownership prior to obtaining a dog or a cat.
 - 2.1.3 That people who obtain a new dog are encouraged to have it trained.
- 2.2 Enforce the provisions of the Dog and Cat Management Act.

Consistent enforcement of the provisions of the Dog and Cat Management Act is an important factor in educating the public to act responsibly with their pets.

Responsible pet owners expect irresponsible pet owners to be dealt with through the provisions of the Act. Effectively there cannot be an incentive to act responsibly with our pets unless there is a disincentive for those who are not responsible.

Recommendation

- 2.2.1 That the provisions of the Dog and Cat Management Act be consistently enforced in accordance with Council policy.

Strategy 3

Ensure public safety and amenity in relation to the activities of dogs and cats.

- 3.1 Reduce the following detrimental impacts of dogs and cats;

Barking dogs

Barking dog complaints are one of the most difficult and time consuming areas of Council responsibility. Barking dog complaints are subjective depending on an individual's tolerance for dog noise. Having said that, Council must investigate and resolve this type of complaint. Fortunately Council receives very few complaints about barking dogs.

In order for Council to resolve the complaint they require full cooperation from the complainant to collect meaningful evidence suitable to a Court of law, if the complaint cannot be readily resolved with the owner of the dog(s). On receipt of a complaint Council will provide information to the dog owner and, if the problem continues, diaries to the complainant. If and when the diaries are returned, and the complaint substantiated, Council will take the appropriate course of action.

Recommendations

- 3.1.1 That Council continues to follow the above procedure for the investigation of noise nuisance complaints.
- 3.1.2 That Council will provide educational material to dog owners to assist in changing barking behavior in the event of a complaint regarding dog noise nuisances.

Dog attacks/harassment

As previously stated all dog attacks/harassment must be recorded and investigated. In order to reduce the incidence of dog attacks Council must educate the public to act responsibly. The issue of dog attacks and harassment is of great concern to the general community, particularly in relation to children and the elderly.

While a minority of dogs are involved in attacks and harassment, all dogs have the potential to bite, regardless of size, age, breed or temperament, particularly in situations where they are frightened, dominant, protective or possessive. How to avoid being bitten or how to read a dog's body language are important issues on which to educate the public.

Recommendations

- 3.1.3 That Council collates statistics related to dog attacks to determine any trends applicable.
- 3.1.4 That Council provides the opportunity to people who have been attacked/harassed, or whose stock has been attacked/harassed, to apply for an appropriate Order to be made.
- 3.1.5 That Council maintains a history of dogs that have attacked/harassed and makes appropriate Orders where considered necessary.

Dog faeces in public places

The management of dog faeces is an important environmental and health issue and is an issue on which the community has strong feelings. Ongoing education on responsible dog ownership including the need to prevent dogs fouling public places and private property is required.

Recommendation

- 3.1.6 That Council continues to educate the public on all aspects of responsible dog ownership throughout each year.

Nuisance caused by cats

Under the provision of the Dog and Cat Management Act an unowned cat can be trapped when found wandering on private property. If an occupier traps a cat and it is identifiable the cat must be released unless the cat is more than one kilometer from a genuine place of residence. Under the provisions of the Act a cat must be identified by way of a collar with ownership details or by way of a microchip.

Recommendation

- 3.1.7 That Council continues to provide cat traps to residents experiencing problems with cats.

Strategy 4

Provide for the welfare and safety of impounded dogs and cats.

Ensure that impounded dogs are returned to owners as soon as practical.

Council quickly follows the procedures laid down in the Act when identified and unidentified dogs are impounded, to provide the owner with the opportunity to have the dog released from the pound as soon as possible.

Recommendation

- 4.1.1 That Council continues to diligently attempt to contact dog owners as quickly as possible after a dog is impounded.

- 4.2 Ensure that all impounded dogs and cats have clean safe facilities while impounded.

Council maintains and operates its dog holding facilities in accordance with the "Code of Conduct for Pounds and Shelters" as set down by the Dog and Cat Management Board.

Recommendation

- 4.2.1 That Council continue the above practice and conducts an annual review of the pound for compliance.

Strategy 5

Ensure the expenditure of registration fees is directed to domestic animal management issues.

- 5.1 Conduct annual reviews of income and expenditure to ensure that Council is using best practice with available funds.

Under the provisions of the Act Council must utilize money generated from dog registrations in the area of dog management. The implementation of this plan is a clear demonstration of Council's desire to fulfil this obligation.

Council maintains appropriate records of income and expenditure in this area and provides a budget to the Dog & Cat Management Board each year.

Recommendation

- 5.1.1 That Council continues to review dog management expenditure needs, from dog registration income, as part of its annual budget development processes.

Key Performance Indicators

Objective	Actions	KPI's	Target/12 Months
<p>Provide effective management and a suitable environment for dogs and cats within the community</p>	<p>Ensure that Officer of Council operate within the provisions of the Dog and Cat Management Act 1995.</p> <p>Ensure that Officers operate within predetermined guidelines in accordance with the Dog and Cat Management Act 1995.</p> <p>Encourage Education of dog and cat owners.</p> <p>Maximise dog registration.</p> <p>Minimise dogs wandering at large.</p> <p>Enforce identification of dogs.</p> <p>Encourage the community to report all dog attacks and harassments to Council.</p> <p>Provide suitable on and off leash activity areas.</p> <p>Maximise the public's understanding of the Dog Management Officers and the Council's role in the community.</p> <p>Introduce data collection to better understand dog and cat management issues.</p>	<p>Management Conduct Staff reviews.</p> <p>Regular audits of the Animal Management Plan.</p> <p>Compare registration compliance with previous years.</p> <p>Collect data regarding dogs impounded by Council without current registration.</p> <p>Compare dog attack/harassment reports with previous years review data collected.</p>	<p>10% increase to registration figures</p> <p>20% rise in the reporting dog attacks</p>
<p>Encourage responsible dog and cat ownership.</p>	<p>Provide education material to residents and visitors to the Council area.</p> <p>Enforce the provisions of the Dog and Cat Management Act.</p>	<p>Collate information regarding education material distributed to residents and visitors.</p> <p>Collect data of expiations issued compared with previous years.</p>	<p>20% increase in advertisement and education</p>

Increase public safety through the reduction of public and environmental nuisance caused by dogs and cats	<p>Reduce the following detrimental impacts of dogs and cats;</p> <p>Barking dogs</p> <p>Dog attacks/harassment</p> <p>Dog faeces in public places</p> <p>Nuisance caused by cats</p>	Data collection and analysis.	
Provide for the welfare and safety of dogs and cats.	<p>Ensure that impounded dogs are returned to owners as soon as practical.</p> <p>Ensure that all impounded dogs and cats have clean safe facilities while impounded.</p> <p>Ensure that off leash areas are suitable for dogs to be exercised.</p> <p>Off leash areas sign posted</p>	<p>Data Collection and analysis of expiations issued compare with previous years.</p> <p>Review pound procedures.</p> <p>Conduct risk analysis of off leash areas.</p>	100% dogs are returned to their owners
Acknowledge the importance of dogs and cats in society.	Provide residents and visitors with up to date information regarding the benefits of responsible dog and cat ownership.	Review information provided to residents and visitors to the Council area.	
Ensure public safety and amenities in relation to dogs and cats.	<p>Conduct regular patrols of to ensure compliance with Legislative requirements.</p> <p>Invite regular input regarding dog and cat management issues from interest groups throughout the community.</p>	Conduct risk analysis of areas unsuitable for dog and cat activities.	
Protect native fauna and flora from the impacts of dogs and cats.	Clearly define areas unsuitable for dog and cat recreation and exercise.	Conduct risk analysis of areas unsuitable for dog and cat activities.	
Ensure the expenditure of registration fees addresses the needs of pet owners as well as domestic animal management.	Conduct regular reviews of income and expenditure to ensure that Council is using best practice with available funds.	Audit conducted by the Dog and Cat management Board in needed.	