



DISTRICT COUNCIL OF
CLEVE

District Council of Cleve

Disability Access and Inclusion Plan 2026-2030

Adopted 28 August 2026

Acknowledgement of Country

The District Council of Cleve acknowledges and respects Aboriginal people as the State's first people and recognises their traditional relationship with Country.

We acknowledge that the spiritual, social, cultural and economic practices of Aboriginal people come from their traditional lands and waters, and that the cultural and heritage beliefs, languages and laws are still of importance today.

Contents

1. Message from the Chief Executive Officer	4
2. Contact details	4
3. About us.....	4
4. Population profile	4
5. Our vision	5
6. Our workplace and staff.....	5
7. Strategic context	5
8. What disability means in this plan.....	6
9. Disability Access and Inclusion Plan development.....	6
10. Relationship to other policies, strategies and frameworks.....	6
11. Achievements from the previous DAIP.....	7
13. How to understand this plan.....	7
14. Disability Access and Inclusion Plan actions table	8
Domain 1: Inclusive environments and communities	8
Domain 2: Education and employment.....	12
Domain 3: Personal and community support	14
Domain 4: Health and wellbeing.....	16
Domain 5: Safety, rights and justice	19
15. Implementation, monitoring and reporting.....	21
16. Feedback	21
17. Glossary and definitions	21
18. Acknowledgments.....	22

1. Message from the Chief Executive Officer

The District Council of Cleve is committed to ensuring our district is accessible and inclusive for all.

This Disability Access and Inclusion Plan 2026-2030 (DAIP) is the Council's second DAIP. It has been prepared under the *Disability Inclusion Act 2018 (SA)* and aligned with the State Disability Inclusion Plan 2025-2029.

The Plan sets out practical actions for Council's services, facilities, infrastructure, communication and community engagement. It is intended to support better access, better participation and more consistent consideration of disability inclusion across Council's work.

As a regional council, our role is practical. This Plan reflects that. It focuses on the things Council can influence directly, and it provides a structure for implementation, monitoring and annual reporting over the next four years.

David Penfold
Chief Executive Officer

2. Contact details

This Disability Access and Inclusion Plan is available on the Council's website. If you require a copy in an alternative format, including large print or an accessible Word version, please contact Council.

- **In person:** 10 Main Street, Cleve SA 5640
- **By post:** PO Box 36, Cleve SA 5640
- **By phone:** (08) 8628 2004
- **By email:** council@cleve.sa.gov.au

3. About us

The District Council of Cleve is located on the eastern Eyre Peninsula and was proclaimed on 4 May 1911. The Council area extends from the coast of Spencer Gulf at Arno Bay to the ranges around Darke Peak and serves a regional community shaped by its rural, coastal and township character.

Agriculture remains a major part of the district's economy, supported by local business, community services and tourism. As a regional local government authority, Council provides leadership, infrastructure, services, facilities and community engagement across the district.

In that role, Council has a practical responsibility to consider accessibility and inclusion in the way it plans, delivers services, maintains public places, communicates with the community and supports participation in local life.

4. Population profile

The 2021 Census recorded 88 people in the Council area needing assistance with core activities, representing 5.0 per cent of the population. It also recorded 185 people aged 15 years and over

providing unpaid assistance to a person with disability, health condition or due to old age, representing 13.2 per cent of the relevant population.

These figures provide only a partial picture. Not all disability is captured by the Census measure of need for assistance. Even so, the data reinforces the need for Council services, facilities, information and community participation opportunities to be planned with accessibility and inclusion in mind.

5. Our vision

Council's vision for disability access and inclusion is a district where people with disability can participate in community life on an equal basis with others.

This Plan supports that vision by focusing on practical improvements within Council's role. It is intended to improve access to facilities and information, strengthen inclusive engagement, support fair employment practices and build disability inclusion into Council decision-making over time.

The Plan also supports the direction of the District Council of Cleve Strategic Plan 2025-2030, particularly its domains of Wellbeing, Prosperity and Biodiversity.

6. Our workplace and staff

Council is committed to providing a workplace free from unlawful discrimination and to supporting fair and equitable access to employment opportunities.

At the time of preparing this Plan, no staff disability percentage has been included in this document. Council will continue to strengthen inclusive recruitment, workplace support and reasonable adjustment practices through the actions set out in this Plan.

7. Strategic context

This Plan sits within a broader international, national and State framework for disability access and inclusion. It has been prepared with reference to the *Disability Inclusion Act 2018 (SA)*, the *Disability Inclusion Regulations 2019*, the State Disability Inclusion Plan 2025-2029, Australia's Disability Strategy 2021-2031 and the United Nations Convention on the Rights of Persons with Disabilities.

The *Disability Inclusion Act 2018 (SA)* requires State authorities, including local councils, to prepare and publish Disability Access and Inclusion Plans. The State Disability Inclusion Plan 2025-2029 provides the current South Australian framework for this work and identifies five domains for action: Inclusive environments and communities; Education and employment; Personal and community support; Health and wellbeing; and Safety, rights and justice.

This DAIP adopts that structure while remaining grounded in the role, scale and responsibilities of a regional council.

8. What disability means in this plan

For the purposes of this Plan, disability is understood in the broad sense reflected in current legislative and policy frameworks.

The *Disability Discrimination Act 1992 (Cth)* defines disability to include physical, intellectual, psychiatric, sensory, neurological and learning-related impairment, as well as disability that currently exists, previously existed, may exist in the future or is imputed to a person.

The United Nations Convention on the Rights of Persons with Disabilities describes persons with disabilities as including those who have long-term physical, mental, intellectual or sensory impairments which, in interaction with various barriers, may hinder their full and effective participation in society on an equal basis with others.

This understanding recognises that disability is not defined by impairment alone. Barriers in the physical environment, communication, systems, attitudes and community life can all affect a person's ability to participate fully and equally.

9. Disability Access and Inclusion Plan development

This Plan has been prepared as Council's second DAIP. It draws on the Council's previous Disability Access and Inclusion Plan, the current State Disability Inclusion Plan 2025-2029, the DHS DAIP Guidelines and Template, and the District Council of Cleve Strategic Plan 2025-2030.

The document has been realigned to the current State framework and reporting structure. In line with the DHS guidelines, variations to an existing DAIP made solely to ensure consistency with a new State Plan, update outdated information, make minor changes or correct errors do not require public consultation.

The actions in this Plan have therefore been structured around the current State Plan domains and the measures relevant to local government, while retaining the practical focus of Council's previous DAIP.

10. Relationship to other policies, strategies and frameworks

This Plan links to Council's broader planning and operational framework, including the District Council of Cleve Strategic Plan 2025-2030, annual business planning and budgeting, infrastructure and asset planning, public consultation practices, recruitment and workplace processes, and emergency management responsibilities.

State Plan domain	Relevant Cleve Strategic Plan objectives
Inclusive environments and communities	Wellbeing - Objectives 1.1, 1.2 and 1.3; Prosperity - Objectives 2.3 and 2.4; Biodiversity - Objective 3.3
Education and employment	Prosperity - Objectives 2.1, 2.2, 2.3 and 2.4
Personal and community support	Wellbeing - Objectives 1.1, 1.2 and 1.3; Prosperity - Objective 2.4
Health and wellbeing	Wellbeing - Objectives 1.1, 1.2 and 1.3; Biodiversity - Objective 3.3
Safety, rights and justice	Wellbeing - Objective 1.3; Prosperity - Objective 2.4; Biodiversity - Objective 3.3

11. Achievements from the previous DAIP

- Retrofitting major pedestrian crossings with tactile ground surface indicators and improving crossing inclines where required.
- Providing an all-abilities access ramp at Arno Bay.
- Ensuring one of the recently constructed Council accommodation units in Cleve included disability access.
- Supporting improved access to private premises through Council's willingness to facilitate access ramps on Council footpaths where appropriate.
- Maintaining public information online and at the Council office, with staff available to assist community members to access or understand Council information where needed.

13. How to understand this plan

This Plan follows the DHS template structure for 2026-2030 so that Council's actions can be aligned with the State Disability Inclusion Plan 2025-2029 and annual reporting requirements.

Not every State Plan priority area is relevant to local government. For that reason, the action section focuses on the domains, priority areas and measures that are relevant to Council's role. This is also why some priority areas are not included.

14. Disability Access and Inclusion Plan actions table

The following actions are aligned to the State Disability Inclusion Plan 2025-2029 and to the measures relevant to local government. The measures in the table are the Council measures that will be used to support implementation monitoring and annual reporting.

Domain 1: Inclusive environments and communities

Outcome statement: A South Australia where all people with disability can participate as equal citizens and feel connected to their communities.

Objective: To influence community attitudes, remove discrimination and build a South Australian community that values difference and respects the contributions people with disability make to our communities. This includes ensuring the community itself is fully accessible.

Council's focus in this domain is on Priority Areas 1, 2, 3, 4, 5 and 7, being the areas most relevant to local government.

Priority Area 1: Active participation

Outcome: People with disability are active participants in accessible and inclusive communities.

No.	Action	State Plan Measure	Measure	Timeframe	Responsibility and data source
1	Plan and deliver Council events, programs and community activities using accessible and inclusive practices, including communicating accessibility features and asking about access needs where appropriate.	1.1.2	Number and description of Council events, programs or activities where accessibility features were considered and communicated.	Ongoing	Relevant staff responsible for event planning and delivery; event plans, registrations and program records.

Priority Area 2: Inclusive communities and attitudes

Outcome: People with disability are respected and included in their communities, where inclusive attitudes and behaviours are widely demonstrated.

No.	Action	State Plan Measure	Measure	Timeframe	Responsibility and data source
2	Provide disability awareness and inclusion training opportunities for Council staff and Elected Members, including awareness of Universal Design where practicable.	1.2.1	Number of staff and Elected Members participating in disability awareness and inclusion training.	Ongoing	Relevant staff responsible for workforce development and governance; training records.
3	Use Council communications, events and community engagement opportunities to promote inclusive attitudes and awareness of disability inclusion.	1.2.1	Description and number of initiatives undertaken to promote disability inclusion and improve community attitudes.	Ongoing	Relevant staff responsible for communications and community development; communication records and activity reports.
4	Where Council engages with Aboriginal people with disability, or develops actions affecting Aboriginal communities, use culturally appropriate engagement practices and consider how disability inclusion actions can support Closing the Gap priorities.	1.2.3	Number of actions or engagement approaches within the DAIP that support Closing the Gap priorities.	Ongoing	Relevant staff responsible for community engagement and strategic planning; engagement records and implementation updates.

Priority Area 3: Universal Design

Outcome: Everyone in South Australia can access and enjoy inclusive and accessible natural and built environments.

No.	Action	State Plan Measure	Measure	Timeframe	Responsibility and data source
5	Continue to consider accessibility and Universal Design in the planning, renewal, upgrade and maintenance of Council buildings, public spaces, paths, crossings, car parking, playgrounds and community facilities within Council resources.	1.3.2	Number and description of public-facing Council assets modified to improve accessibility, and projects in which Universal Design was considered.	Ongoing	Relevant staff responsible for infrastructure planning and delivery; asset records, project files and capital works documentation.

Priority Area 4: Accessible facilities

Outcome: People with disability can access public toilet facilities that meet their needs when out in the community.

No.	Action	State Plan Measure	Measure	Timeframe	Responsibility and data source
6	Review Council-owned public toilet facilities and available public information to identify accessible facilities and priority improvements within Council resources.	1.4.1	Number and description of Council-owned public toilet facilities meeting accessibility standards and any improvements identified or delivered.	Year 1-2	Relevant staff responsible for infrastructure and public facilities; asset records and facility review documentation.

Priority Area 5: Communications and information

Outcome: People with disability can find the information they need in the format or formats they need it in.

No.	Action	State Plan Measure	Measure	Timeframe	Responsibility and data source
7	Improve the accessibility of public information, commonly used customer documents and digital content as items are reviewed, updated or replaced.	1.5.1	Number and description of resources or materials developed or updated in accessible formats.	Ongoing	Relevant staff responsible for communications, customer service and digital content; website records and document registers.
8	Provide clear information, where practicable, on the accessibility features of key Council places, facilities or services.	1.5.1	Description of accessibility information published for key Council places, facilities or services.	Year 1-2	Relevant staff responsible for communications and customer information; website content and publication records.

Priority Area 6: Transportation

Outcome: People with disability can get to where they need to go safely.

No.	Action	State Plan Measure	Measure	Timeframe	Responsibility and data source
9	When planning or advocating for local traffic, parking, footpath and streetscape works, continue to consider accessibility and safe movement for people with disability.	Not assigned	Description of transport-related accessibility considerations incorporated into Council planning, advocacy or works.	Ongoing	Relevant staff responsible for infrastructure, traffic and public realm planning; project files, capital works records and planning documentation.

Priority Area 7: Collaboration, consultation and innovation

Outcome: People with disability are actively involved in government decisions that affect their lives.

No.	Action	State Plan Measure	Measure	Timeframe	Responsibility and data source
10	Ensure public consultation and engagement processes consider accessibility and provide practical options for people with disability to participate and provide feedback.	1.7.1	Number and description of public consultations that included accessibility considerations and sought input from people with disability.	Ongoing	Relevant staff responsible for consultation and governance; consultation records and project files.
11	Where Council establishes committees, working groups or reference groups relevant to accessibility and inclusion, seek participation from people with disability, carers or community representatives with lived experience where practicable.	1.7.2	Number of people with disability, carers or community representatives with lived experience participating on relevant committees or working groups.	Ongoing	Relevant staff responsible for governance and engagement; committee records and membership lists.

Priority Area 8: Housing

Outcome: People with disability have access to appropriate housing.

No.	Action	State Plan Measure	Measure	Timeframe	Responsibility and data source
12	Where relevant to Council's planning, development and advocacy role, continue to consider accessible and inclusive housing outcomes and provide clear information about Council processes.	Not assigned	Description of planning, information or advocacy actions undertaken by Council that support accessible and inclusive housing outcomes.	Ongoing	Relevant staff responsible for planning and development; planning files, customer service records and planning information resources.

Domain 2: Education and employment

Outcome statement: A South Australia where all people with disability benefit from inclusive educational experiences, equitable employment opportunities and financial security.

Objective: To ensure equal opportunity to learning and earning is achieved by addressing the barriers and obstacles people with disability continue to face at different stages of education, volunteering and employment.

Council's focus in this domain is on Priority Areas 3, 4 and 5, being the areas most relevant to local government.

Priority Area 1: Targeted knowledge, understanding and support

Outcome: People with disability are supported by a South Australian education workforce that has the knowledge and skills to meet their needs and help them succeed.

No.	Action	State Plan Measure	Measure	Timeframe	Responsibility and data source
13	Promote disability inclusion awareness within Council learning and development activities, including induction, staff development and relevant volunteer training.	Not assigned	Number and description of learning and development activities that include disability inclusion content relevant to Council staff or volunteers.	Ongoing	Relevant staff responsible for workforce development and volunteer coordination; training records and induction materials.

Priority Area 2: Supports and resources for children and young people

Outcome: Children with disability feel valued, welcomed and have access to inclusive education, starting in the early years.

No.	Action	State Plan Measure	Measure	Timeframe	Responsibility and data source
14	When planning Council-led library, youth, recreation or community programs involving children and young people, consider accessibility and inclusion needs where practicable.	Not assigned	Number and description of Council programs for children and young people where accessibility or inclusion considerations were incorporated.	Ongoing	Relevant staff responsible for community, library and recreation programs; program records and activity plans.

Priority Area 3: Targeted transitional supports

Outcome: People with disability have supportive environments to learn, grow and transition throughout their life.

No.	Action	State Plan Measure	Measure	Timeframe	Responsibility and data source
15	Identify practical volunteering opportunities within Council programs or activities that can be inclusive of people with disability, where feasible and within Council resources.	2.3.5	Number and description of initiatives taken to encourage people with disability to volunteer.	Year 2	Relevant staff responsible for community programs and volunteer coordination; program records and volunteer documentation.

Priority Area 4: Access to employment opportunities

Outcome: People with disability have opportunities to achieve, develop and succeed in their chosen fields.

No.	Action	State Plan Measure	Measure	Timeframe	Responsibility and data source
16	Review Council recruitment information and practices to support accessible and inclusive recruitment, including job information and application processes where practicable.	2.4.3	Number and description of organisational changes adopted to improve inclusive recruitment for people with disability.	Year 1	Relevant staff responsible for recruitment and administration; recruitment records and revised recruitment materials.

Priority Area 5: Inclusive working environments

Outcome: People with disability have access to supportive places to earn.

No.	Action	State Plan Measure	Measure	Timeframe	Responsibility and data source
17	Continue to provide reasonable workplace adjustments, flexible work practices and practical support for staff with disability where required.	2.5.1	Number and description of workplace practices implemented to support equal opportunity, retention and growth for staff with disability.	Ongoing	Relevant staff responsible for workforce management; HR records and workplace adjustment records.

Priority Area 6: Data and reporting

Outcome: People with disability benefit from state authorities working to improve disability data at both state and national levels.

No.	Action	State Plan Measure	Measure	Timeframe	Responsibility and data source
18	Continue to improve the way Council captures and reviews disability-related information relevant to workforce, consultation and service access, where lawful and appropriate.	2.6.2	Description of improvements made to Council data collection or reporting systems relevant to disability access and inclusion.	Year 1–4	Relevant staff responsible for governance, administration and workforce records; annual reporting records and internal review documentation.

Domain 3: Personal and community support

Outcome statement: A South Australia where people with disability can access quality, tailored personal and community supports addressing their individual needs.

Objective: To support access to community information, services and programs in a way that is practical, inclusive and responsive within Council's role.

Council's focus in this domain is on Priority Areas 1, 3 and 5, being the areas most relevant to local government.

Priority Area 1: Accessibility

Outcome: People with disability can easily access community supports and services.

No.	Action	State Plan Measure	Measure	Timeframe	Responsibility and data source
19	Continue to make information about relevant local services, supports and contact points available through Council customer service, website and community information channels.	3.1.1	Number and description of initiatives or improvements made to connect people with disability to local supports and services.	Ongoing	Relevant staff responsible for customer service and communications; website content and customer information records.

Priority Area 2: Advocacy and supports

Outcome: People with disability are supported to make their own choices and use advocacy when needed to protect and promote their rights.

No.	Action	State Plan Measure	Measure	Timeframe	Responsibility and data source
20	Provide clear information, where practicable, about available advocacy and support pathways, and refer community members to appropriate services when requested.	Not assigned	Description of advocacy or support information maintained or provided by Council, including referral pathways where appropriate.	Ongoing	Relevant staff responsible for customer service and community services; information resources and customer service records.

Priority Area 3: Information sharing

Outcome: People with disability receive more coordinated and effective support when services work together and share information.

No.	Action	State Plan Measure	Measure	Timeframe	Responsibility and data source
21	Continue to participate in relevant local government, regional or disability inclusion forums, networks or partnerships that support implementation of this Plan.	3.3.1	Number and description of inter-agency meetings, forums or initiatives supporting implementation of the State Plan and this DAIP.	Ongoing	Relevant staff responsible for strategic planning and community development; meeting records and implementation notes.

Priority Area 4: Family and carer support

Outcome: Carers and families, including siblings of people with disability, are provided with dedicated supports and services.

No.	Action	State Plan Measure	Measure	Timeframe	Responsibility and data source
22	Consider carers and families in the design and communication of relevant Council programs, services and information where this is within Council's role.	Not assigned	Description of Council information, programs or service adjustments that recognise the needs of carers and families.	Ongoing	Relevant staff responsible for community programs and communications; program records, publications and service information.

Priority Area 5: Programs

Outcome: Government-funded programs and services include disability-specific provisions to enable full and equal participation.

No.	Action	State Plan Measure	Measure	Timeframe	Responsibility and data source
23	When reviewing Council grant or community support programs, consider how guidelines, criteria or funding priorities can support disability inclusion where relevant and within Council resources.	3.5.1	Number and description of Council grant or funding initiatives that include disability inclusion considerations, and any relevant funding distributed.	Year 2-4	Relevant staff responsible for grants and community development; grant guidelines, program records and funding registers.

Domain 4: Health and wellbeing

Outcome statement: A South Australia where all people with disability can attain the highest possible health and wellbeing outcomes throughout their lives.

Objective: To improve access, participation and wellbeing through inclusive community environments and practical local government actions.

Priority Area 1: Inclusive infrastructure

Outcome: People with disability have full access to, and inclusion within health infrastructure.

No.	Action	State Plan Measure	Measure	Timeframe	Responsibility and data source
24	Continue to consider accessibility in Council-owned community infrastructure that supports recreation, wellbeing and community participation.	Not assigned	Description of accessibility considerations incorporated into Council-owned community infrastructure that supports wellbeing and participation.	Ongoing	Relevant staff responsible for infrastructure planning and community development; project records and asset documentation.

Priority Area 2: Targeted knowledge, understanding and support

Outcome: People with disability can access healthcare that is inclusive and responsive to the intersectionality and diversity of disability, recognising the important role of carers.

No.	Action	State Plan Measure	Measure	Timeframe	Responsibility and data source
25	Continue to provide accessible community information and, where appropriate, support people to connect with relevant local health and wellbeing services.	Not assigned	Description of community information or referral pathways maintained or promoted by Council that support access to health and wellbeing services.	Ongoing	Relevant staff responsible for customer service, community development and communications; information resources and referral records.

Priority Area 3: Supports and interventions

Outcome: People with disability receive coordinated health supports that meet their needs, with stronger connections between mental health and disability services.

No.	Action	State Plan Measure	Measure	Timeframe	Responsibility and data source
26	Continue to work with local service providers and community partners, where appropriate, to support inclusive community wellbeing initiatives and referral pathways.	Not assigned	Description of local partnerships or initiatives supported by Council that contribute to health and wellbeing outcomes for people with disability.	Ongoing	Relevant staff responsible for community development and strategic partnerships; meeting notes, partnership records and program documentation.

Domain 5: Safety, rights and justice

Outcome statement: A South Australia where all people with disability feel safe, have their rights upheld and have full and equal protection before the law.

Objective: To improve the safety and overall experience of people with disability through accessible information, fair processes and consideration of disability in emergency planning within Council's role.

Priority Area 1: Targeted knowledge, understanding and support

Outcome: People with disability are understood, supported, and have their rights upheld, including within the justice system.

No.	Action	State Plan Measure	Measure	Timeframe	Responsibility and data source
27	Continue to promote respectful, accessible and rights-aware customer service and engagement practices across Council's public-facing functions.	Not assigned	Description of training, guidance or practice changes that support respectful and rights-aware service delivery.	Ongoing	Relevant staff responsible for customer service, governance and workforce development; training materials, procedures and customer service records.

Priority Area 2: Responding to emergencies

Outcome: People with disability are kept safe during emergencies, with their needs planned for and prioritised.

No.	Action	State Plan Measure	Measure	Timeframe	Responsibility and data source
28	Review Council emergency management information and procedures to consider the needs of people with disability within Council's role and responsibilities.	5.2.1	Description and number of emergency response resources, information or systems reviewed, developed or updated to better support people with disability.	Year 1-2	Relevant staff responsible for emergency management and communications; emergency procedure reviews and communication records.

Priority Area 3: Support and navigating the justice system

Outcome: People with disability receive the right supports for them when navigating the justice system.

No.	Action	State Plan Measure	Measure	Timeframe	Responsibility and data source
29	Provide accessible information and, where appropriate, refer people to relevant services that can assist them to navigate legal, advocacy or justice-related issues.	Not assigned	Description of information or referral pathways made available by Council in relation to justice, advocacy or complaint processes.	Ongoing	Relevant staff responsible for customer service and governance; information resources and customer service records.

Priority Area 4: Consultation and collaboration

Outcome: People with disability are involved in the design and delivery of policies, programs and laws.

No.	Action	State Plan Measure	Measure	Timeframe	Responsibility and data source
30	Continue to consider accessible engagement when Council reviews policies, procedures or programs that may affect people with disability.	Not assigned	Description of policy, procedure or program reviews that included accessible engagement or disability inclusion considerations.	Ongoing	Relevant staff responsible for governance and relevant program areas; review records, consultation notes and project files.

Priority Area 5: Safeguarding

Outcome: People with disability can access effective, inclusive and responsive safeguarding supports and services.

No.	Action	State Plan Measure	Measure	Timeframe	Responsibility and data source
31	Maintain Council complaint, customer service and safeguarding-related processes in a way that supports accessibility, dignity and appropriate response to concerns raised by people with disability.	Not assigned	Description of accessible complaint or safeguarding-related processes maintained or reviewed by Council.	Ongoing	Relevant staff responsible for governance, customer service and workforce management; complaint procedures, customer service records and internal review documentation.

15. Implementation, monitoring and reporting

Council will implement this Plan over the period 2026-2030 through its normal planning, budgeting, service delivery and infrastructure processes.

Implementation responsibility sits with the relevant Council staff identified against each action. Progress will be monitored annually and used to support Council's annual reporting obligations under the *Disability Inclusion Act 2018 (SA)*.

Actions in this Plan may be delivered through operational work, project delivery, policy review, communications activity, infrastructure renewal, community programs and ongoing service improvement. Not every action requires new standalone projects or large budget allocations. In many cases, progress will be made by building disability inclusion into existing Council work.

16. Feedback

Council welcomes feedback on this Plan and on the accessibility of the supports, services, facilities and information it provides.

Feedback can be provided in person, by post, by phone or by email using the contact details set out in this document. Council will take reasonable steps to respond in an accessible and practical way.

- **In person:** 10 Main Street, Cleve SA 5640
- **By post:** PO Box 36, Cleve SA 5640
- **By phone:** (08) 8628 2004
- **By email:** council@cleve.sa.gov.au

17. Glossary and definitions

Accessibility: The extent to which people with disability can access information, spaces, products and services.

DAIP: A Disability Access and Inclusion Plan prepared by a State authority to improve access and inclusion for people with disability.

Disability: Used in this Plan in the broad sense reflected in the Disability Discrimination Act 1992 (Cth) and the United Nations Convention on the Rights of Persons with Disabilities.

Inclusion: The ongoing effort to ensure all people can fully participate in community life.

Lived experience: Knowledge gained through direct, first-hand experience of disability, or through caring for or supporting a person with disability.

Mainstream supports and services: Supports and services that are generally available to the public, rather than being limited to specialist disability programs.

State authority: Includes a local council for the purposes of the *Disability Inclusion Act 2018 (SA)*.

Universal Design: Designing facilities, built environments, products and services so they can be used by people of all abilities to the greatest extent possible without adaptation.

18. Acknowledgments

The District Council of Cleve acknowledges and thanks those who contributed to the development of this Disability Access and Inclusion Plan 2026–2030.

This includes people with disability, carers, families, community members, service providers, Council staff and others whose input has helped inform the Plan and identify opportunities for continued improvement.

Council also acknowledges the legislative and policy framework that supports this work, including the *Disability Inclusion Act 2018 (SA)*, the State Disability Inclusion Plan 2025–2029, and the guidance material issued by the Department of Human Services.